

Annexure C
EQUIRUS SECURITIES PRIVATE LIMITED
(DEPOSITORY PARTICIPANT COMPLAINT DATA)

Data for month ending February 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	Nil	0	0	N.A.	N.A.	N.A.	---
2	SEBI (SCORES)	Nil	0	0	N.A.	N.A.	N.A.	---
3	Depositories	Nil	0	0	N.A.	N.A.	N.A.	---
4	Other sources (if any)	Nil	0	0	N.A.	N.A.	N.A.	---
	Grand Total	Nil	0	0	N.A.	N.A.	N.A.	---

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2024	Nil	0	N.A.	N.A.
2	May 2024	Nil	0	N.A.	N.A.
3	June 2024	Nil	0	N.A.	N.A.
4	July 2024	Nil	0	N.A.	N.A.
5	August 2024	Nil	0	N.A.	N.A.
6	September 2024	Nil	0	N.A.	N.A.
7	October 2024	Nil	0	N.A.	N.A.
8	November 2024	Nil	0	N.A.	N.A.
9	December 2024	Nil	0	N.A.	N.A.
10	January 2025	Nil	0	N.A.	N.A.
11	February 2025	Nil	0	N.A.	N.A.

* Includes complaints of previous months resolved in the current month, if any.

** Includes total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr. No.	Month	Carried forward from previous year	Received during year	Resolved during year	Pending at the end of the year
1	2017-18	Nil	0	N.A.	N.A.
2	2018-19	Nil	0	N.A.	N.A.
3	2019-20	Nil	0	N.A.	N.A.
4	2020-21	Nil	0	N.A.	N.A.
5	2021-22	Nil	0	N.A.	N.A.
6	2022-23	Nil	0	N.A.	N.A.
7	2023-24	Nil	0	N.A.	N.A.
8	2024-25	Nil	0	N.A.	N.A.
	Total	Nil	0	N.A.	N.A.